



Training | Report Interpretation

Course Overview

This course is a lecture-workshop course designed to provide the eHealth report users with the knowledge needed to monitor the health of their network, proactively make bandwidth decisions, conduct network audits and gain added value from their eHealth reports.

Prerequisites

Students should also have an understanding of IT concepts such as:

- IP networking and network protocols
- Wide area networking protocols such as Frame Relay
- Routers, switches and networked devices

Key Topics Covered

- eHealth Overview
- Value-added Services
- Element Discovery and Grouping
- Health Evaluation
- Report interpretation
- Constructing a baseline
- Bandwidth Management
- Router/Switch Management
- Troubleshooting with eHealth

On completion of this course students will be able to:

- Understand eHealth reporting concepts
 - Health Index
 - Trend Thresholds
 - Exception Points
- Provide guidance to eHealth administrators on reporting
- Interpret the eHealth LAN/WAN, Frame Relay, Router and Server reports
 - Health
 - At-a-glance
 - Trend
 - Service Level
- Conduct a network audit using eHealth
- Make bandwidth management recommendations based on Network Health reports
- Troubleshoot network problems using Health and Router Health reports

Who Should Attend

eHealth report users such as:

Network Managers, designers, planners, analysts, integrators, service providers, and any person that uses eHealth Reports.

Students should bring an example report printed in PDF for class discussion if time permits.

Course Type: Lecture

Duration: 2 Days